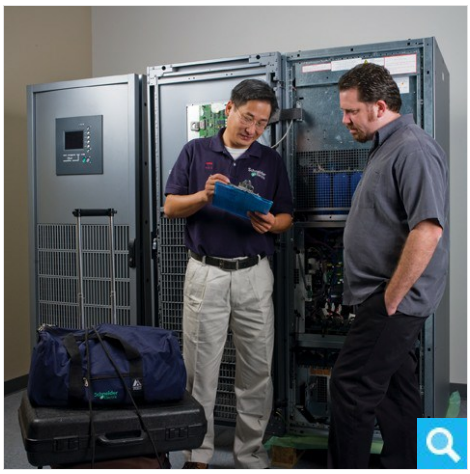

(1) Year Advantage Ultra Service Plan for (1) Galaxy 5000/5500 41 to 80 kVA UPS

WADVULTRA-G5-81

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WADVULTRA-G5-81 Features

(1) Year Advantage Ultra Service Plan for (1) Galaxy 5000/5500 41 to 80 kVA UPS

Corrective maintenance	As part of our Preventative Maintenance Service, APC will proactively schedule maintenance visits for issues discovered during our Escalation and Corrective Actions process.
Free firmware upgrades	Part of maintaining your system is ensuring the unit is operating with the most recent firmware version. Firmware upgrades are provided at no extra charge. All Preventive Maintenance contracts include free firmware upgrades.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Logistics coordination	APC will coordinate the logistics of your installation, from hardware delivery to scheduling installation technicians, ensuring a smooth installation process from start to finish.
Written summary report	APC project managers will provide you with written reports to keep you informed of the progress of your project.

Service Plans Features & Benefits

Serviceability

Service Summary Report	Provides a detailed report of work performed including recommendations for service to ensure optimal performance
Technical support	Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.
Onsite diagnostics & repair	While on site our Certified Field Service Engineers will diagnose, repair and test the unit to ensure optimal performance.
Labor and travel expenses included	Travel and labor expenses are included in most service contracts. Please see the statement of work for the service specifics.
Parts included or available at a discount	Replacements parts & components are included or available at a discount. Please see the statement of work for service specifics.
EcoStruxure Asset Advisor	EcoStruxure Asset Advisor is a vendor-neutral affordable 24/7 remote troubleshooting service that provides peace of mind and fast issue resolution, enabled by community-based chat with the Schneider team or Service Bureau, by monitoring critical equipment insights and smart alarming directly to customer's smartphone – proactively minimizing downtime. Instant access to live sensor data via the mobile app.
Environmental inspection	In order to ensure that your system is installed in a suitable environment for optimal functionality, we will inspect the site for conditions that might damage your system, such as excessive heat or humidity.
Flexible on site response times	Choose an on site response time that best meets your business requirements and budget
	y trained Field Service Engineers are rigorously trained and tested on how to efficiently service our products, as

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Engineer	well as on safety practices and electrical codes, offering our customers the highest level of service available in the industry today.

Product Distribution

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